


Register for our New Member Portal Today!

member.vchealthcareplan.org/

Click on
"Create Account"



Member Portal

Sign into your account

Username
|

Password

Sign in Create account

[Forgot your username or password?](#)

Online Services

- View Eligibility and Primary Care Physician (PCP)
- Print or request an ID card
- Find a network healthcare provider
- Access your claims and explanation of benefits
- View authorizations
- [Registration and User Guide](#)

Helpful Tips:

- Enter 11-digit Member ID # with no dashes
- Your Name must match exactly what is found on your Member ID Card, including ALL CAPS

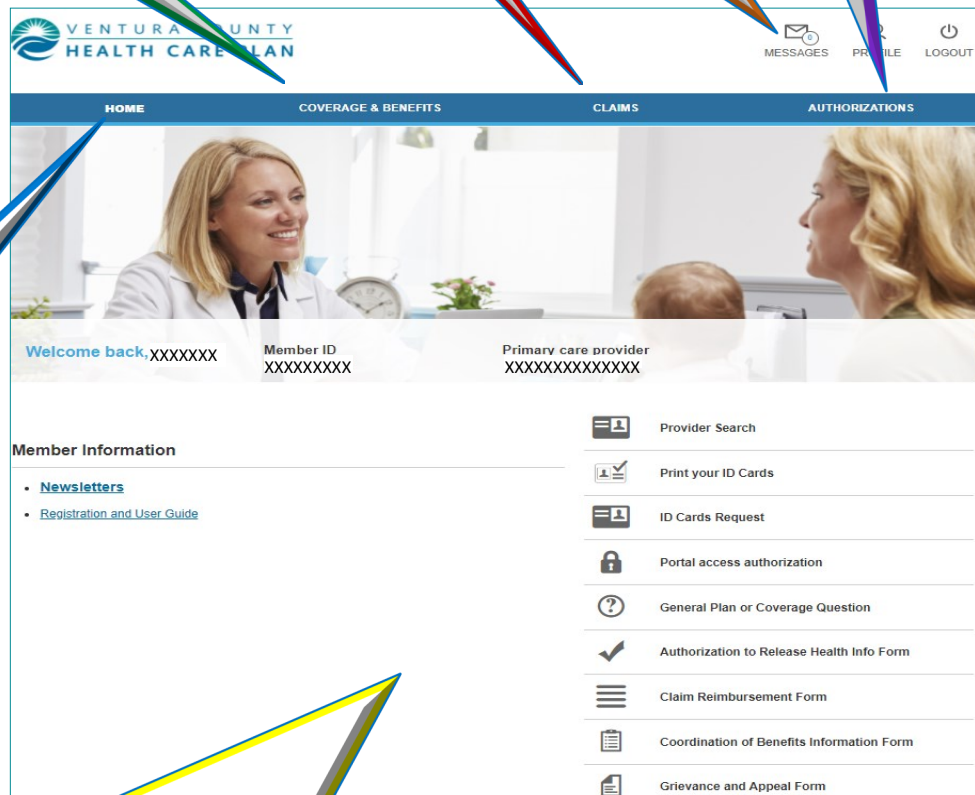
**View Coverage
and Benefits**

**View Existing
Claims**

**View Existing
Authorizations**

**View
Messages**

Home Menu



Once Logged in, you'll be able to...

- **Search for a Provider**
- **Print or Request a New ID Card**
- **Submit a Portal Access Authorization to allow other family members access to your Healthx data.**
- **Submit a General Plan or Coverage question**
- **Access forms such as Reimbursement, Authorization to Release Information, Coordination of Benefits Information, and Grievance and Appeal Forms**



Who can access the Member Portal:

Members must be 18 years or older to register for an account.

Subscriber, Spouse, Domestic Partner

Once you have registered for an account, you will have access to your own Personal Health Information (PHI), and any covered dependents under the age of 18**.

You will not have access to any covered dependents over 18, unless they have completed the “Portal Access Authorization” form granting you access to their information.

Adult Dependents (18+ years)

Once you have registered for an account, you will only have access to your own Personal Health Information (PHI).

You will not have access to any other family member’s information unless they have completed the “Portal Access Authorization” form granting you access to their information.

**** Due to existing state and federal laws, some health information is protected and therefore not available via the member portal.**